



Manchester City would like to welcome Huddersfield supporters to the Etihad Stadium on Sunday 19th August, kick-off 1:30pm. **Supporters are advised to arrive no later than 60-minutes prior to kick.**

Man City's visiting supporter guide is available [here](#), with below highlighting the key points;

SECURITY

Bags are not allowed in the visiting section of the stadium. There is no storage facility available. Should a supporter need to bring medicines or specific food for dietary requirements, contact Huddersfield's Access Team who will arrange.

With safety and security measures of paramount importance we ask supporters to:

- Be vigilant at all times and if you see anything suspicious, tell a steward right away
- If you see anything that could pose an immediate threat to safety, call 999
- In an emergency, listen to the Public-Address instructions and follow them
- If told to evacuate, do so immediately
- Do not place yourself in danger by filming events on mobile devices
- Move right away from the stadium as quickly as possible for your safety and to allow clear access for any emergency vehicles
- Once you are safe, follow the local police force on Twitter for news updates on the situation

TRAVELLING TO THE STADIUM

The stadium postcode for satellite navigation is M11 3FF.

Further information on the Etihad Campus Metrolink and buses that alight immediately outside the Etihad Stadium along with car park details, is [available here](#). Coach and minibus parking at the stadium is free of charge. For directions and stadium maps please [click here](#).

Pubs in the local vicinity of the stadium are generally used by home supporters. Manchester City ask for your co-operation both in and around the local community and that you are respectful of the surrounding residential areas. Drinking is not allowed in public areas across Greater Manchester. Greater Manchester Police will be in the city centre and around the stadium throughout the day to assist with any questions or to provide directions around the city centre. Any visiting supporter without a valid match ticket is advised not to travel, or if you do, please remain in Manchester city centre to watch the match.

SUPPORTER MEETING POINT

There is no official visitor's supporter meeting point in Manchester city centre, however the [National Football Museum](#) welcomes all football supporters to experience the world's greatest football collection - over 140,000 items - including the FIFA Collection. There is a café and it is adjacent to many other restaurants and bars for your enjoyment.

VISITING SUPPORTER TICKET OFFICE

The South Stand Ticket Office will open 90-minutes prior to kick-off.

Children under 14 must be accompanied by an adult (over 18) when attending a match at the Etihad Stadium. You are advised to carry photo ID to prevent any issues entering the stadium.

It is important that you have purchased, and are in possession of, the correct ticket and that it is activated to allow you access into the stadium. Failure to be in possession of the correct ticket may



result in the payment of an upgrade fee or in some circumstances; you may not be able to enter the stadium. **Manchester City accepts no liability for tickets purchased through unofficial channels.**

Manchester City's Event Supporter Services Team will be located outside the visitor's end. They will endeavour to resolve your issue at this point but there may be occasions where you will be directed to the **South Stand Ticket Office**.

VISITING SUPPORTER STADIUM ACCESS

To ensure that you enter the stadium via the correct entrances. There will be ticket and security checks upon arrival. Depending on seat location, use the following entrances;

- Entrance **L1** is for visiting supporters located on Level 1
- Entrance **L2** is for visiting supporters located on Level 2
- Entrance **L3** is for visiting supporters located on Level 3

Access information for disabled supporters is available at mancity.com/access

FLAGS ON LEVEL 2

An LED display is installed on the second tier of the Etihad Stadium to enhance the matchday experience for fans inside the stadium. This means it is not possible to hang flags over Level 2.

CODE OF CONDUCT: RESPECT THE BADGE

If you ever witness crime, vandalism, violence, drugs, the use of smoke bombs and pyrotechnics or abusive behaviour from home or visiting supporters, inside or outside the Etihad Stadium, make contact with a steward as soon as you can and report your concerns. Visiting supporters must be seated in the visitors section of the stadium, all other areas are for home supporters only. **Persistent standing is not allowed during the match and you are asked to remain in their designated block at full time until leaving the stadium. The pitch area should not be entered at any time**

AFTER THE MATCH – METROLINK ACCESS

Due to external segregation after the match, **you will not be able to turn left towards the Etihad Campus Metrolink stop**. You will be directed around the stadium. Both Holt Town and Velopark stops - the Metrolink stations on either side of the Etihad Campus - will not be operational for at least an hour after each the match. The consumption of alcohol is not permitted on Metrolink trams.

To keep up to date with the latest Etihad Stadium matchday information, follow [@ManCityHelp](https://twitter.com/ManCityHelp). You can call the Manchester City Supporter Services Team on +44 (0)161 444 1894 (option 1).