HUDDERSFIELD TOWN HOME SUPPORTERS GUIDE 2022/23

Thank you for choosing to visit Huddersfield Town. We look forward to welcoming you to the John Smith's Stadium. This guide is intended to give you some quick help to make the most of your trip.

For a more in-depth guide please refer to ***htafc.com – Fans - Supporter Guides - Home Supporters***

TICKETS

Huddersfield Town offers three easy ways of buying tickets; you can either buy in person, over the phone or online.

In person at the Stadium Ticket Office situated to the left of the Main Reception in the CORE Stand see **htafc.com/tickets** for opening hours.

Over the phone you can also purchase tickets over the telephone during office hours – the dedicated Ticket Office Line is **01484 960 606**.

Online tickets simply search www.htafc.com find the Tickets tab at the top of the home page and click 'BUY ONLINE'.

*Please note booking fees may apply.

MATCH DAY PROGRAMME

The match day programme, The Terrier, costs £3.50 and is available from sellers round the ground and the Stadium Superstore.

INFORMATION FOR DISABLED SUPPORTERS

The Club can be contacted on **dlo@htafc.com** or by calling **01484 960 606 - option 5** should you require any assistance. Please also refer to the Match Day Disabled Access Guide for more information.

PARKING

Home and Away Supporters can park in the Gasworks Street car park (HD1 6AF) on match day for £5, *there is no cash pay on the day at this car park.*

You can either call the Ticket Office on **01484 960 606 - option 6** or book online by visiting **eticketing.co.uk/huddersfieldtown/Events/Index**, sign in to your account, select the relevant game, then choose Car Parking.

You can either print the parking pass at home with no booking fees, or alternatively the Ticket Office will post one out to you however booking fees and postage will apply. Supporters can purchase a season pass for the car park by calling **01484 960 606 - option 4.**

The Gasworks Street car park is approximately a 10 minute walk to the Stadium.

'HERE TO HELP' TEAM

We have a 'Here to Help' team wearing red hoodies that will be based in locations around the Stadium, please feel free to ask them for assistance.

There are also a number of stewards present who would be happy to assist you. We are always looking for ways in which we can improve your experience here with us.

If you have any comments or questions, please to not hesitate to contact us via e-mail at **supporterservices@htafc.com**

FOOD AND DRINK

Food and drink is available in the stands at the John Smith's Stadium. **Please note the kiosks only take card payment.**

BAGS AND BACKPACKS

We do not allow large bags or suitcases into the stadium and we do not have a storage area for them. Supporters can bring in small rucksacks, but nothing larger than A4 in size.

SOCIAL MEDIA

Facebook htafc
Twitter @htafc @htafchelp
Instagram @htafc
Snapchat @htafcsnap
YouTube HTAFC

DOWNLOAD OUR TOWN SQUARE APP

Download on the App Store | GET IT ON Google Play

STADIUM STORE

The Stadium Store is situated to the right of the Main Reception in the Core Stand for opening hours please see our **Store Opening Times.**

For further details on stock and opening hours, please refer to **www.htafcmegastore.com**

WE HOPE YOU ENJOY YOUR VISIT TO THE JOHN SMITH'S STADIUM

STADIUM SITE MAP

The Big Red Stand - formerly known as the Fantastic Media Stand