HUDDERSFIELD TOWN

VISITING SUPPORTERS GUIDE 2022/23

@htafc @htafchelp

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WELCOME

WELCOME

TO THE HUDDERSFIELD TOWN AWAY FAN GUIDE

Thank you for choosing to visit the John Smith's Stadium.

On behalf of everyone at Huddersfield Town, we look forward to welcoming you to West Yorkshire. This guide is intended to help you make the most of your trip. It provides information on travel to and from the stadium, the away area at the ground and ticketing. We hope that you find these pages useful and wish you a safe and memorable trip to the John Smith's Stadium.

TRAVEL INFORMATION

M62 EASTBOUND FROM MANCHESTER

Exit the M62 at Junction 24 onto the A629 and follow the signs towards Huddersfield Town Centre. After approximately two miles follow the signs for the Stadium, turning left on to Castlegate Ring Road, turn left onto Leeds Road (A62) then follow the official car park signs.

M62 WESTBOUND FROM LEEDS

Exit the M62 at Junction 25 onto the A644 (Wakefield Road). At the junction with the A62 take the second exit towards Huddersfield (Leeds Road) A62. Continue along this road for approximately three miles, and then follow the official car park signs.

M1 NORTH/SOUTHBOUND

Exit the M1 at Junction 42 and continue West on the M62. Exit the M62 at Junction 25 onto the A644 (Wakefield Road). At the junction with the A62 take the second exit towards Huddersfield (Leeds Road) A62. Continue along this road for approximately three miles then follow the official car park signs.

TRAIN

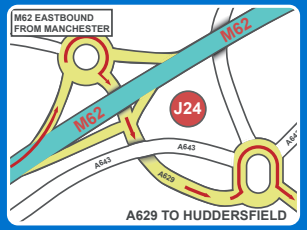
The nearest train station is Huddersfield Train Station and is a short walk or taxi ride from the Stadium. For train times call **08457 48 49 50**.

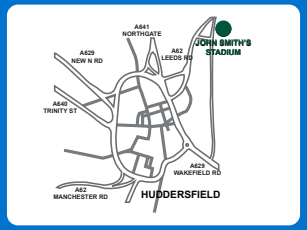
PARKING

Home and Away Supporters can park in the Gasworks Street car park (HD1 6AF) on match day for £5, however there is no cash pay on the day at this car park. You can either call the Ticket Office on **01484 960 606** or book online by visiting **eticketing.co.uk/huddersfieldtown/Hospitality/LandingPage/Index/2782**, please note you will need to register an account. You can either print the parking pass at home with no booking fees, or alternatively the Ticket Office will post one out to you however booking fees and postage will apply. The Gasworks Street car park is approximately a 10 minute walk to the Stadium.

Minibus parking costs £15 and coach parking costs £20. To book, please email **reception@ksdl.org.uk,** or call **01484 484 151.**

Should you require disabled parking, please contact the Club on **dlo@htafc.com** or **01484 960 606, option 5.**





TICKET INFORMATION & THE AWAY SECTION

The ticket office is located on the front of the CORE stand, next to the Stadium Superstore.

The visiting supporter section at the John Smith's Stadium is located in the Magic Rock South Stand. Tickets will be sent to the visiting Club approximately four to six weeks before the fixture takes place. The John Smith's Stadium is an all-seater arena and all supporters are asked to remain in their seats at all times. Supporters are also asked to ensure gangways and aisles are kept free from obstruction in case of emergencies. Away supporters enter the ground through turnstiles 17 – 20 in the Magic Rock South Stand. Disabled supporters and their assistants will enter via turnstiles 17 – 20 in the Magic Rock South Stand or the accessible gate in the CORE Stand Lower Tier next to turnstile 16. Please check tickets for details.

Huddersfield Town operates a strict no smoking policy. Smoking is not allowed in any area within the Stadium, including electronic cigarettes.

We do not allow large bags or suitcases into the stadium and we do not have a storage area for them. Supporters can bring in small rucksacks, but nothing larger than A4 in size.

STADIUM SITE MAP

The Big Red Stand - formerly known as the Fantastic Media Stand

THE LEGENDS BAR

LEGENDS BAR: ENHANCE YOUR MATCH DAY EXPERIENCE!

Level up your match day experience for the new season.

Legends Bar, located in the Big Red stand by the swimming pool entrance, offers a variety of stylish and comfortable seating options both inside and out, as well as a wide range of delicious home baked produce, Legends Bar is the perfect place to begin your match day.

Legends Bar will open two and a half hours before kick-off and close an hour after the final whistle.

MATCH DAY INFO

INFORMATION FOR DISABLED SUPPORTERS

The Club can be contacted on **dlo@htafc.com** or on **01484 960 606 - option 5** should you require any assistance. There is a limited number of disabled parking spaces available on site in the St Andrews Road Car Park, please note this must be arranged at least one week before the day of the game.

Please contact **dlo@htafc.com** or call **01484 960 606 - option 3** to book. More information for disabled supports and their assistants can be found in our Disabled Supporters Guide, please click **HERE.**

FLAGS AND BANNERS

Away supporters are welcome to bring flags and banners to the ground, as long as they meet the Club's safety requirements. For further details, please view the stadium's flag and banner policy **HERE**. Please note that the club reserves the right to turn banners away on the grounds of offensive content.

Unfortunately, we are unable to allow drums into the away end.

MATCH DAY PROGRAMME

Our match day programme, **'The Terrier'** will be available from sellers all around the ground on match days as well as from the Stadium Superstore, priced at just £3.50.

LOST PROPERTY

If you become aware you have lost something during your visit to the John Smith's Stadium, please contact your nearest steward. The stewards will ask for details of the lost item and will verify whether something of that description has been handed in. If you become aware you have lost something after the game, please email **reception@ksdl.org.uk** providing details of the item lost, where you were sitting and daytime contact details.

TWITTER

For useful information on match day, you can follow West Yorkshire Police on Twitter - **@wyp_htafc**

MATCH DAY INFO

REPORT IT TEXT LINE

If you ever hear anything at Town matches that makes you feel uncomfortable or you believe qualifies as abusive behaviour, you can contact the Stadium report line. Phone or text **07741 528 949**, telling us which block and stand you are in.

Alternatively 'Kick It Out' have their own reporting lines; email **info@kickitout.org**, call **0800 169 9414**, tweet **@kickitout**, visit **facebook.com/kickitoutofficial** or **download the official 'Kick It Out' App** from the App Store or Google Play.

HERE TO HELP TEAM & SLO

We have a 'Here to Help' team wearing red hoodies that will be based in locations around the Stadium, please feel free to ask them for assistance. There are also a number of stewards present who would be happy to assist you. We are always looking for ways in which we can improve your experience here with us. If you have any comments or questions, please to not hesitate to contact us via e-mail at **supporterservices@htafc.com,** or contact our Supporter Liason Officer (SLO) Rachel Taylor on **supporterservices@htafc.com**

HOTELS

The Travelodge Huddersfield hotel is a short walk from the John Smith's Stadium and nearby shops and restaurants of the town centre.
All standard double rooms feature a comfy king size bed with four plump pillows and a cosy duvet.
Guests can enjoy a variety of food and drink choices within easy walking distance from this hotel

TRAVELODGE HUDDERSFIELD
Leeds Road, Huddersfield, HD1 6NW
t: 08719 846 501
w: **www.travelodge.co.uk/hotels/530/Huddersfield-hotel**
For bookings please email **groupbookings@travelodge.co.uk** or you can book online.

To view the Club's Charter where our principal commitments and policies are outlined please visit **htafc.com/club/club-charter/**

THE MAGIC ROCK BREWING STAND

Food and Beverages are available on the concourse of The Magic Rock Brewing Stand (please note this area is uncovered).

The Club reserves the right not to provide alcoholic beverages in certain circumstances.

MAGIC ROCK BREWING

There are gluten free and vegetarian options available please ask at the kiosk on a matchday for details.

Please note all kiosks are CASHLESS.

FOOD & BEVERAGE

Below is the full menu available to visiting supporters from the concourses in the Magic Rock Stand.
The Club reserves the right not to provide alcoholic beverages in certain circumstances.
There are also gluten free and vegetarian options available, please ask at the kiosk on match day for details.
Please note all kiosks are cashless.

Hot Food

YORKSHIRE CROCK PIE	£4.00
JONES STEAK & ALE PIE	£4.00
JONES CHICKEN BALTI PIE	£4.00
JONES CHEESE & ONION PASTY (V)	£4.00
FOOTLONG HOTDOG	£5.00
HALAL HOT DOG	£5.00
JONES VEGAN SAUSAGE ROLL (VE)	£3.50

Confectionery

CRISPS 40G (GF)	£1.60
MARS DUO	£1.70
TWIX EXTRA	£1.70
HARIBO	£3.00
MALTESERS	£3.50

Hot Drinks

AMERICANO	£2.50
YORKSHIRE TEA	£2.00
BOVRIL	£2.50
HOT CHOCOLATE (V)	£2.50

Alcohol

FOSTERS 568ML / 4%	£4.50
STRONGBOW CLOUDY APPLE 568ML / 4% (VE/GF)	£4.50
STRONGBOW DARK FRUIT 568ML / 4% (VE/GF)	£4.50
MAGIC ROCK MATCH DAY GUEST CRAFT LAGER 568ML / 4.2%	£5.50
MAGIC ROCK MATCH DAY GUEST CRAFT IPA 330ML / 3.9%	£4.20
JOHN SMITH'S CAN 440ML / 3.6%	£4.20
WINE RED / WHITE / ROSE 187ML / 11% (VE)	£5.20

Soft Drinks

COKE ZERO 500ML	£2.60
FANTA 500ML	£2.60
RIBENA STRAWBERRY 500ML (VE)	£3.00
WATER 500ML	£2.00

Meal Deals

HOT PIE & FOSTERS PINT OR WINE	£8.00
HOT DOG & HOT OR SOFT DRINK	£7.00
HOT PIE & HOT OR SOFT DRINK	£6.50
FOSTERS 2 PINTER 1136ML	£8.50

THANK YOU FOR READING OUR VISTING SUPPORTERS GUIDE

WE HOPE YOU ENJOY YOUR VISIT TO THE JOHN SMITH'S STADIUM

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HUDDERSFIELD TOWN